IT'S ALL ABOUT COMMUNITY

Fiscal Year 2019 | Community Benefit Report





611 S MARSHALL AVENUE | MCLEANSBORO, IL 62859



Dear friends of Hamilton Memorial,



Thank you for taking a moment to read the Hamilton Memorial Hospital District (HMHD) fiscal year '18-'19 Report to the Community. Inside you'll find out more about how your hospital is committed to providing quality healthcare close to home for you and your family.

We're proud of the work we do every day at Hamilton Memorial as we strive to continue to be an exceptional community hospital. As we reflect on the past fiscal year, we've seen great strides both financially and operationally as we've worked to meet the increasingly difficult challenges of rural healthcare.

Last fiscal year proved to be a time of careful growth and financial stewardship to ensure our hospital remains a viable healthcare provider. We're pleased to report we've completed a successful financial audit; confirming that difficult decisions and changes we were forced to make in the previous fiscal year, set our hospital on the correct path moving forward.

In early February 2019, we welcomed a regionally familiar and exceptionally skilled surgeon, Dr. Rodney Miller allowing our Surgery Department to perform over 100 general surgeries and scopes in just a few short months.

With the support of our medical staff and Board of Directors, our hospital introduced to our patients state-of-the-art Hologic 3D mammography technology. For the 1 in 8 women that will develop breast cancer within their lifetime, this means that the same 3D mammography equipment that is considered the gold-standard in breast cancer detection in breast centers and teaching hospitals across the nation, is now available at Hamilton Memorial Hospital.

In the following pages, we believe you'll find our mission to provide access to quality healthcare for our communities is alive and well at Hamilton Memorial Hospital. On behalf of our Hospital and Foundation Board of Directors, medical staff, employees, and auxiliary, we are honored and committed to fulfill this honorable mission every day.

Thank you for your support of our hospital and family clinics. By doing so, you are ensuring this valuable community resource is available for generations to come.

Respectfully,

Victoria Woodrow, CEO



Mission Statement: To enhance the delivery of healthcare to our community and surrounding areas by providing accessible quality healthcare services, education, and facilities.

Vision: To dedicate ourselves to providing the best healthcare services for the communities we serve by offering both inpatient and accessible outpatient services.

Goals: Patient Satisfaction, Remarkable Care, Growth, Employee and Provider Satisfaction, Outstanding Safety, Improve Community Health



Mike Lewis Board President



Paula Hatfield Vice President



Wayne Morris Treasurer



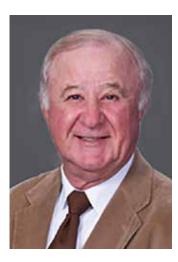
John Warner Secretary



Kenny Aydt



Greg Muehlenbein



Larry Rowland



Alec Hood, MD Medical Staff President



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IT'S ALL ABOUT COMMUNITY



145,154

Total inpatient and outpatient visits and procedures



5,032 Emergency

Dept. Visits



14,662 Clinic Visits



140 Transitional Care Admission



2,986 Enrichment Center Visits



10,080 Radiology **Images**



3,206 Observation & Pt Days



86,832

Lab

Tests

24,650 Rehab & Therapy Modalities



330 Vaccines for Children in underserved populations



\$158,000

Financial assistance for those unable to pay in 2018



184 Number of **Employees**



\$6,132,014 **Total Gross Employee Wages**



We are one of Hamilton County's largest employers!



Community-based services include:



Sports clinics for students



Fall & Spring Reduced Lab Work



CPR Training



Health Fair & Free Community Workout



Senior Citizen Outreach



233 Aquatic Wellness **Participants**



Free Concussion Baseline Screenings for Hamilton County Student Athletes

Providing quality care to the residents of Hamilton County and the surrounding areas is not done alone. It takes community collaboration to ensure that we get the highest standards of care right here, close to home.

- Mike Lewis, Board President

- Cystic Fibrosis Foundation
- Hamilton County Cancer Fighters
- Hungry Hearts
- Tree of Lights
- McCoy Memorial Library CPR Class Sponsor
- Fall Festival Sponsor
- University of Illinois Safety Day
- American Legion Post 106: Raise the Roof Campaign
- Eastside PBIS 7th Annual Fox Trot
- Hamilton County Rotary Golf Scramble
- Hamilton County Rotary Run
- FoxesFans.Net 2018-19 Basketball Sponsor
- RLC Foundation Golf Sponsor
- The Amy Center Golf Scramble Cart Sponsor
- McLeansboro Aquatics Club
- Relay for Life-Hamilton County & White County
- Kiwanis Pancake Day
- Dahlgren Grade School Purple and White Night
- Mule Days Sponsor
- Hamilton County High School Athletic Club
- Ham CO Heat 2018
- Hamilton County High School Foundation
- White County CEO White Co-Opoly Game Sponsor
- Wabash Christian Village Golf Sponsor

Total given in 2018-2019: \$11,951









McLeansboro Family Clinic: Now Open Saturday and Sunday

Starting the third weekend in July, Hamilton Memorial Hospital McLeansboro Family Clinic started offering a Saturday and Sunday walk-in clinic from 10am-2pm. With a combined total of 50 years of experience, providers Deb Burns, PA-C and Jeanie Chamness, PA-C provide convenient care to those patients with unexpected minor injuries and illnesses.

"It's all about providing convenient, quality care for the community we serve, " said Brittany Laws, RN/Clinic Manager. "When deciding to add a weekend clinic to our services at the McLeansboro Family Clinic, we not only had patient care in mind, but the needs of our community. These additional hours are a continuation of our commitment to providing quality care when and where it's most needed."

McLeansboro Family Clinic is located at 611 S. Marshall Avenue in McLeansboro, and is open seven days a week. For additional information regarding weekend urgent care clinic hours in Carmi and McLeansboro, visit our website www.hmhospital.org or call 618.643.2988.

Surgical Services

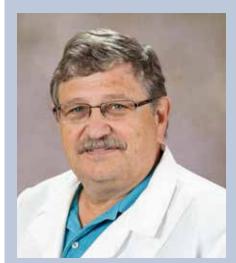
Surgical Services were made available every day in February 2019. To make this possible, HMHD welcomed Dr. Rodney Miller. Dr. Miller completed his bachelor's degree in chemistry at Austin Peay State University in 1990 and went on to complete his medical degree and surgical residency in 2000 at James H. Quillen College of Medicine in Johnson City, Tennessee. Dr. Miller has over twenty years of experience including minimally invasive surgical procedures such as laparoscopic hernia repair, general endoscopy/ colonoscopy, emergency medicine, and advance wound care. Most



Rodney Miller, MD Surgeon

recently, he has been part of the surgical staff at Herrin Hospital where he served as a surgeon since 2013.

"In a rural area like McLeansboro, it's important that Hamilton Memorial is able to offer specialty care such as surgical services. Being able to provide these types of services allows not only Hamilton County residents, but also the surrounding communities the opportunity to receive quality care close to home," says Patty Blazier, RN, Chief Nursing Officer. Dr. Miller will provide a full range of surgical services and is currently accepting surgery clinic appointments at Hamilton Memorial Family Clinic in McLeansboro. Dr. Miller is an independent contractor, and not employed by Hamilton Memorial Hospital District. For more information, call 618.643.2988 or visit hmhospital.org.



Brent Schwarm, MD **Internist**

Welcome Dr. Brent Schwarm

Dr. Schwarm provides clinical expertise and compassionate care to adult and pediatric patients.

Dr. Schwarm completed his bachelor's degree at Greenville College in 1980 and went on to complete his Medical Degree at University of Illinois in 1990. Following that, he completed his Internal Medicine Residency at Michigan State University in 1993.

Dr. Schwarm will be at McLeansboro Family Clinic Monday, Tuesday, and Wednesdays. To make an appointment with Dr. Schwarm, call 618.643.2988.



Gold Standard Mammography



On April 25th, HMHD introduced a new state of the art Hologic 3D mammography unit. HMHD has been awarded the American College of Radiology gold seal of accreditation which represents the highest level of image quality and patient safety. It is awarded only to facilities meeting ACR Practice Parameters and Technical Standards after a peer-review evaluation by board-certified physicians and medical physicists who are experts in the field. Image quality, personnel qualifications, adequacy of facility equipment, quality control procedures and quality assurance programs are assessed. The findings are reported to the ACR Committee on Accreditation, which subsequently provides the practice with a comprehensive report that can be used for continuous practice improvement.

For the one in eight women that will develop breast cancer within their lifetime and 250,000 women this year alone, this means that the same 3D mammography equipment that is considered the gold standard in breast cancer detection in teaching hospitals and large breast centers across the nation, is now available right here, close to home at Hamilton Memorial Hospital.

"Offering 3D mammograms is much more than simply providing a screening, it is saving women's lives right here in our community!" — Genia Nelson, Radiology Director.

Patient Portal

hmhospital.org/patient-portal

Hamilton Memorial Hospital provides patients access to specific health information via an online medical record. If you are admitted as an inpatient at HMHD, or have out patient lab tests done, once you are discharged you will be able to view the following information online:

Allergies, Immunizations, Active and inactive medications current and past health concerns, certain test results, request prescription refill, discharge instruction, online Bill Pay coming soon.

To register your account follow these 3 easy steps:

- 1. Confirm your email
- 2. Complete the registration
- 3. Create Security Questions

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IT'S ALL ABOUT PEOPLE



Hamilton Memorial Hospital Auxiliary

Keeping important equipment and services up-to-date would not be possible without the HMHD Auxiliary. Over the years, they have contributed over \$120,000 of equipment.

Recently, they replaced 19 patient room chairs at a cost of \$1,500 a piece and helped purchase a pneumatic chest compression device that serves as a second set of hands to perform chest compressions on patient in life-threating situations. This equipment was made possible by the funds raised at the Auxiliary Gift Shop.

HMHD Auxiliary Gift Shop is located in the hospital and is open Monday - Friday 9 am - 1 pm.



Quality you can count on!

The Illinois Critical Access Hospital Network (ICAHN) recently recognized Hamilton Memorial Hospital District for its ongoing commitment to exceptional quality of care.

As part of the Federal Office of Rural Health Policy Medicare Beneficiary Quality Improvement Program, Hamilton Memorial Hospital was asked to voluntarily participate in four defined areas of quality; outcomes, inpatient patient safety, patient engagement, care transitions and outpatient measures.

Hamilton Memorial Hospital District was recognized for it quality of care outcomes in all four areas and for demonstrating the most improvement over four quarters in one measure.

"This award shows that exceptional care isn't necessarily about the size of the hospital. It's about the people who are dedicated to providing it every day. We may be small, but the value of care is great" Bryan Russell, RN, Quality Manager.



Hamilton Memorial Hospital Foundation

The Hamilton Memorial Hospital Foundation provides the Careers in Health Care Scholarships annually to area students who have an interest in pursuing a career in the healthcare field. The Foundation presented scholarships totaling \$6,500 for the 2018-2019 academic year.

Deena Lenard, Hamilton County. Deena is studying to become an RN at Frontier Community College

Kaylee Ingram, Hamilton County. Kaylee is studying to become an RN at Rend Lake College.

Kambria Campbell, Hamilton County. Kambria is studying to become a Nurse Practitioner at the University of Southern Indiana.

Jack Aydt, Hamilton County. Jack is studying Biological Sciences at Southern Illinois University- Edwardsville.

Cole Blazier, Carmi White County. Cole is studying to become a Physician at Southern Illinois University-Carbondale.

Madison Money, NCOE. Madison is studying to become a Nurse Practitioner at Southeaster Illinois College.

Josephine Hubele, Continuing Education. Josephine is continuing her education at Murray State University to obtain a BSN. She plans to become a Nurse Practitioner and Certified Nurse Midwife.



Bethany Reyling, HMHD Marketing/Foundation Manager









HMHD 19th Annual Foundation Gala

On Saturday, November 17, 2018, HMHD hosted their 19th Annual Foundation Gala. The dinner was held at the local high school with silent auction starting at 5pm followed by dinner. This event raised \$46,330 that helped fund a brand new cardiac monitoring system.

This event also allowed HMHD to recognize the dedication of its employees and other local healthcare providers. Thirteen employees with a combined 225 years of service were awarded, and Dr. David and Dr. Donna Spencer were named the 2018 Distinguished Healthcare Providers of the year.

"Hamilton Memorial would not be the hospital it is today without the generous support of the communities we serve."

— Bobbin Lasater, Foundation President



Pictured L-R: Victoria Woodrow, HMHD CEO, Bobbin Lasater Foundation President, Dr. Donna Spencer, Dr. David Spencer

20th Annual Foundation Gala will be held Saturday, Nov. 9, 2019.

Rehabilitation Services

On January 3, 2016, Scott Hampton and his wife were doing yard work and removing a large tree limb. Mr. Hampton made proper preparations to safely cut and remove the limb, but as soon as the chainsaw touched the tree limb, it exploded with enough pressure to send Mr. Hampton flying head over feet. Landing on his head Scott, soon realized he could not move. He had crushed his C2.3 and 4 vertebrae.

It had been 1,229 days since Scott was able to take a step on his own, but with the assistance of HMHD Rehab and the aquatic pool, on May 16, 2019, Mr. Hampton was able to take his first steps in years.

When asked how it felt, he simply replied, "Fantastic!"

HMHD Rehabilitation Services are offered Monday-Friday 7am-6pm. For more information on therapy services offered at HMHD call 618.643.5836, or visit hmhospital.org.



Emergency Department

• Five bed Emergency Department staffed 24/7 with qualified staff

Laboratory

- Highly sophisticated testing
- Services include hematology, chemistry, urinalysis, blood gas, coagulation, paternity testing, and wellness screenings

Medical/Surgical Patient Unit

- Qualified, highly trained compassionate Nursing staff
- Large, comfortable private rooms complete with their own shower and bathroom

Surgical Services

• Outpatient surgery and scopes

Transitional Care Rehab/Swing

Skilled care option for patients who have had:

- Patients may have had hip fractures, joint replacement, stoke, prolonged recovery from surgery, severe wounds, or need short-term IV antibiotic therapy
- Include intensive therapy two times per day
- Therapy home evaluations available for swing bed patents upon returning home

Radiology | Imaging

- General Diagnostic Testing
- 3D Mammography
- CT
- Ultrasound
- MRI
- Bone Densitometry
- Nuclear Medicine

Rehabilitation Services

- Aquatic Therapy
- Physical Therapy
- Occupational Therapy
- Speech Therapy

Respiratory Therapy

- PFT
- EKG
- 24-hour cardiac monitoring
- Nebulizer Therapy
- Home Oxygen Evaluation
- Asthma Education
- Pulmonary Rehab

Senior Enrichment

- Helping Seniors copy with; depression, unresolved grief, anxiety, worry isolation, loneliness, sleep/ appetite changes, feelings of hopelessness, anger, low selfesteem in a multidisciplinary team approach.
- Confidential, group, individual, and family therapy
- Medication management

Watch for information on monthly Community Connection educational presentations!











611 S Marshall Avenue McLeansboro, IL 62859



Rodney Miller, MD Surgical Services McLeansboro Family Clinic



Kadhiresan Murugappan, MD* Internal Medicine McLeansboro Family Clinic



Brent Schwarm, MD Internal Medicine McLeansboro Family Clinic



Danielle Baker, FNP-BC* Family Medicine McLeansboro Family Clinic Carmi Family Clinic



Deb Burns, PA-C*
Family Medicine
Hospitalist
McLeanshore Family Clinic



Jeanie Chamness, PA-C* Family Medicine Hospitalist McLeansboro Family Clinic



Laura DeVous, FNP-BC* Family Medicine McLeansboro Family Clinic



Emily Harris, PA-C* Surgical Services McLeansboro Family Clinic



Heather Mitchell-Johnson, AGACNP/FNP-BC* Family Medicine McLeansboro Family Clinic



Diana Vaughn, FNP-BC* Family Medicine Carmi Family Clinic



MCLEANSBORO FAMILY CLINIC

611 S Marshall Ave, McLeansboro, IL 62859 M-F, 8am - 5pm, Sat & Sun, 10am - 2pm 618.643.2988



1112 Oak Street, Carmi, IL 62930 M-F, 8am - 5pm, Sat, 9am - 3pm 618.382.5030





hmhospital.org